



Children's Services

October 2017

Summary

There are no new recommendations to the Department of Children's Services in this report.

Outstanding Recommendations

Department

The following recommendations are outstanding and not yet ready for follow-up audits:

Improve access control processes—October 2014, no. 18, p. 151

We recommend that the Department of Children's Services improve access control processes for all its information systems, to ensure:

- user access to application systems and data is properly authorized
- user access is disabled promptly when employees leave their employment or role

Systems to deliver child and family services to Indigenous children in Alberta: Enhance early support services—July 2016, no. 1, p. 13

We recommend that the Department of Children's Services:

- enhance its processes so that they include the needs of Indigenous children and families in the design and delivery of its early support services
- report to the public regularly on the effectiveness of early support services

Systems to deliver child and family services to Indigenous children in Alberta:

Ensure a child-centred approach—July 2016, no. 2, p. 17

We recommend that the Department of Children's Services improve its systems to:

- ensure the care plan for each Indigenous child requiring intervention services is adhered to and meets the standards of care the department sets for all children in Alberta
- analyze the results of services to Indigenous children and report to the public regularly on its progress in achieving planned results

Systems to deliver child and family services to Indigenous children in Alberta: Strengthen intercultural understanding—July 2016, no. 3, p. 24

We recommend that the Department of Children's Services continue to enhance its staff training of the history and culture of Indigenous peoples, as well as its training of intercultural understanding. The department should seek the expertise of Indigenous leaders and communities when developing the training.

