



Alberta Children's Services

November 2018

Summary

- 4 Total Recommendations
- 0 New Recommendations
- 4 Outstanding Recommendations
- 1 Outstanding Recommendation Older than 3 Years
- 0 **READY** for Follow-up Audit
- 4 **NOT READY** for Follow-up Audit

We issued an unqualified independent auditor's report on the 2017–2018 financial statements for the Ministry of Children's Services.

There are no new recommendations to the department in this report. The department has four outstanding recommendations, one of which has been outstanding for more than three years.

Recommendations

WHAT	WHEN	STATUS
<p>DEPARTMENT SYSTEMS TO DELIVER CHILD AND FAMILY SERVICES TO INDIGENOUS CHILDREN IN ALBERTA:</p> <p>Enhance early support services</p> <p>We recommend that the Department of Children's Services:</p> <ul style="list-style-type: none"> • enhance its processes so that they include the needs of Indigenous children and families in the design and delivery of its early support services • report to the public regularly on the effectiveness of early support services 	July 2016, no. 1, p. 13	NOT READY
<p>DEPARTMENT SYSTEMS TO DELIVER CHILD AND FAMILY SERVICES TO INDIGENOUS CHILDREN IN ALBERTA:</p> <p>Ensure a child-centred approach</p> <p>We recommend that the Department of Children's Services improve its systems to:</p> <ul style="list-style-type: none"> • ensure the care plan for each Indigenous child requiring intervention services is adhered to and meets the standards of care the department sets for all children in Alberta • analyze the results of services to Indigenous children and report to the public regularly on its progress in achieving planned results 	July 2016, no. 2, p. 17	NOT READY
<p>DEPARTMENT SYSTEMS TO DELIVER CHILD AND FAMILY SERVICES TO INDIGENOUS CHILDREN IN ALBERTA:</p> <p>Strengthen intercultural understanding</p> <p>We recommend that the Department of Children's Services continue to enhance its staff training of the history and culture of Indigenous peoples, as well as its training of intercultural understanding. The department should seek the expertise of Indigenous leaders and communities when developing the training.</p>	July 2016, no. 3, p. 24	NOT READY

WHAT	WHEN	STATUS
<p>DEPARTMENT USER ACCESS CONTROL: Improve access control processes</p> <p>We recommend that the Department of Children's Services improve access control processes for all its information systems to ensure:</p> <ul style="list-style-type: none"> • user access to application systems and data is properly authorized • user access is disabled promptly when employees leave their employment or role 	<p>October 2014, no. 18, p. 151</p>	<p>NOT READY</p>