

Seniors and Housing

SUMMARY

DEPARTMENT

There are no new recommendations to the Department of Seniors and Housing in this report.

ALBERTA SOCIAL HOUSING CORPORATION

There are no new recommendations to the Alberta Social Housing Corporation in this report.

OUTSTANDING RECOMMENDATIONS

DEPARTMENT

The following recommendation is outstanding and not yet ready for a follow-up audit:

Seniors care: Effectiveness of the Seniors Lodge Program and determine future needs

—October 2014, no. 20, p. 20 (originally October 2005, no. 12, p. 66)

We again recommend that the Department of Seniors:

- improve the measures it uses to assess the effectiveness of the Seniors Lodge Program and obtain sufficient information periodically to set the minimum disposable income of seniors used as a basis for seniors lodge rent charges
- improve its processes for identifying the increasing care needs of lodge residents and consider this information in its plans for the Seniors Lodge Program

Management has identified these recommendations as implemented—to be confirmed with follow-up audits:

Systems to deliver affordable housing grants: Improve monitoring processes—July 2013, no. 12, p. 90

We recommend that the Department of Seniors improve its monitoring processes to ensure affordable housing grant recipients comply with their grant agreements by:

- developing and conducting risk-based monitoring activities
- following procedures and processes when performing monitoring activities

Systems to deliver affordable housing grants: Develop an evaluation system—July 2013, no. 13, p. 92

We recommend that the Department of Seniors improve its evaluation processes by:

- developing performance measures and adequate information systems so that the department can better evaluate and report on its affordable housing grant programs
- completing periodic evaluations of its affordable housing grants programs

ALBERTA SOCIAL HOUSING CORPORATION

The following recommendation is outstanding and not yet ready for a follow-up audit:

Review housing management body cash reserve policy—October 2013, no. 11, p. 145

We recommend that the Alberta Social Housing Corporation review the housing management body cash reserve policy to determine if the policy continues to meet its objective of providing appropriate short-term operational cash flow requirements to the housing management bodies.

Management has identified this recommendation as implemented—to be confirmed with a follow-up audit:

Social housing contracting policy—November 2011, no. 17, p. 120

We recommend that the Alberta Social Housing Corporation develop a contracting policy for capital additions to its social housing portfolio and strengthen related contract management processes.